

**From:** [JIOC-CBP](#)  
**To:** [JTF-W AZ JIOC FLAG NOTIFICATION](#)  
**Cc:** [JIOC-CBP](#)  
**Subject:** \*\*\*FLAG NOTIFICATION- DHS FACILITIES ONLY\*\*\*  
**Date:** Tuesday, November 24, 2020 11:04:08 AM

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\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

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Date: (November 24, 2020)  
To: Federal/State/DHS Agencies  
From: National MegaCenter Program  
Subject: Flag Action Notification

DIRECTIVE:

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ [ X ] United States Flag **\*See Special Instructions\***
- ☐ [ ] State Flag for
- ☒ [ X ] Agency Flag for Department of Homeland Security
- ☐ [ ] Other Flag action

TERM:

The flag(s) will be flown at Half-Staff:

From:

DATE: \_\_ November 24, 2020 \_\_

TIME: \_\_ Sunrise \_\_

To:

☒ [ X ] The Day of Interment

☐ [ ] Other:

DATE: \_\_ December 4, 2020 \_\_

TIME: \_\_ Sunset \_\_

PURPOSE:

The Department of Homeland Security (DHS) Directive 123-04 (attached) establishes that the Secretary may authorize DHS flags to be flown at half-staff from the date of approval through the date of interment; and the United States flag from sunrise to sundown on the day of interment

in respect to a DHS individual(s) who died in the line of duty.

U.S. Customs and Border Protection (CBP) Air Interdiction Agent (AIA) Christopher Doyle Carney died in the line of duty on November 16, 2020. CBP and the Office of General Counsel

determined that AIA Carney's death meets the requirement of the Directive, to have the flags lowered to half-staff on the day of his interment. AIA Carney's interment is tentatively planned

for Friday, December 4, 2020. Confirmation of the date will be provided once available.

SPECIAL INSTRUCTIONS:

\*\*\* ... lower flags at DHS facilities immediately, through interment, in honor of CBP Air Interdiction Agent Christopher Doyle Carney. Approval is also granted to lower the United States flag from sunrise to sunset on the date of interment, Friday, December 4, 2020 (confirmed). \*\*\*

CONTACT(S):

R. D. Alles

Deputy Under Secretary for Management

**From:** [JIOC-CBP](#)  
**To:** [JTF-W AZ JIOC FLAG NOTIFICATION](#)  
**Cc:** [JIOC-CBP](#)  
**Subject:** Correction \*\*\*FLAG NOTIFICATION- DHS FACILITIES ONLY\*\*\*  
**Date:** Tuesday, November 24, 2020 11:42:03 AM

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\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

Date: ( November 24, 2020 )  
To: Federal/State/DHS Agencies  
From: National MegaCenter Program  
Subject: Flag Action Notification

DIRECTIVE:

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag **\*See Special Instructions\***
- ☐ State Flag for
- ☒ Agency Flag for Department of Homeland Security
- ☐ Other Flag action

TERM:

The flag(s) will be flown at Half-Staff:

From:

DATE: \_\_ November 24, 2020 \_\_

TIME: \_\_ Sunrise \_\_

To:

☒ The Day of Interment

☐ Other:

DATE: \_\_ December 4, 2020 \_\_

TIME: \_\_ Sunset \_\_

PURPOSE:

The Department of Homeland Security (DHS) Directive 123-04 establishes that the Secretary may authorize DHS flags to be flown at half-staff from the date of approval through the date of interment; and the United States flag from sunrise to sundown on the day of interment

in respect to a DHS individual(s) who died in the line of duty.

U.S. Customs and Border Protection (CBP) Air Interdiction Agent (AIA) Christopher Doyle Carney died in the line of duty on November 16, 2020. CBP and the Office of General Counsel

determined that AIA Carney's death meets the requirement of the Directive, to have the flags lowered to half-staff on the day of his interment. AIA Carney's interment is tentatively planned

for Friday, December 4, 2020. Confirmation of the date will be provided once available.

SPECIAL INSTRUCTIONS:

\*\*\* ... lower flags at DHS facilities immediately, through interment, in honor of CBP Air Interdiction Agent Christopher Doyle Carney. Approval is also granted to lower the United States flag from sunrise to sunset on the date of interment, Friday, December 4, 2020 (confirmed). \*\*\*

CONTACT(S):

Suitland Mega Center

(b)(6);(b)(7)(C)

**From:**  
**To:**  
**Cc:**  
**Subject:**  
**Date:**

(b)(6);(b)(7)(C)

Flags  
Friday, December 4, 2020 8:58:11 AM

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Gents,

Assuming one of you will be the (A)WC; just a reminder that at sunset all the flags have to be returned to full staff at sunset today.

(b)(6);(b)(7)(C) same traffic regarding 19C.

Thank you,

Mike

(b)(6);(b)(7)(C)

Special Operations Supervisor  
Nogales Station  
United States Border Patrol  
(b)(6);(b)(7)(C) desk  
cell

**(b)(6);(b)(7)(C)**

**From:** JIOC-CBP  
**Sent:** Friday, January 29, 2021 2:10 PM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

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**Date:** ( January 29, 2021 )  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ [ X ] United States Flag
- ☐ [ ] State Flag for
- ☒ [ X ] Agency Flag for ( DHS )
- ☐ [ ] Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**  
DATE: \_\_ Monday, February 1, 2021 \_\_  
TIME: \_\_ SUNRISE \_\_

**To:**

- ☐ [ ] The Day of Interment
- ☒ [ X ] Other:  
DATE: \_\_ Monday, February 1, 2021 \_\_  
TIME: \_\_ SUNSET \_\_

**PURPOSE:**

In accordance with DHS Directive 123-04, the Acting Secretary authorized the US and DHS flags to be lowered to half staff over all DHS facilities on a monthly basis in honor of DHS personnel that have died due to COVID-19. Please lower the US and DHS flags to half staff from sunrise to sunset on Monday, February 1, 2021.

SPECIAL INSTRUCTIONS:

CONTACT(S):

SUITLAND MEGACENTER

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

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**From:** (b)(6);(b)(7)(C)  
**Sent:** Thursday, January 14, 2021 8:09 AM  
**To:** NGL SBPA MAILING LIST  
**Subject:** FW: UPDATE \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

All,

Make sure the flags are raised back at the station and the checkpoint.

VR,

(b)(6);(b)(7)(C)  
Acting Patrol Agent in Charge  
Nogales Border Patrol Station  
(b)(6);(b)(7)(C) Office  
(b)(6);(b)(7)(C) Cell

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**From:** (b)(6);(b)(7)(C) On Behalf Of JIOC-CBP  
**Sent:** Tuesday, January 12, 2021 8:33 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION (b) (7)(E)  
**Cc:** JIOC-CBP (b) (7)(E)  
**Subject:** FW: UPDATE \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

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**From:** SITROOM (b) (7)(E)  
**Sent:** Tuesday, January 12, 2021 8:28 AM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E) CBP  
SITROOM CBP LEADERSHIP (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** UPDATE \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

**\*Update\***

All CBP personnel are authorized to wear mourning bands, tomorrow, January 13, 2021 in honor of United States Capitol Police Officers Brian D. Sicknick and Howard Liebengood.

\*\*\*\*\*FLAG ACTION NOTIFICATION (NATIONAL)\*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program



Date: January 10, 2021  
To: Federal/State/DHS Agencies  
From: National MegaCenter Program  
Subject: Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag
- ☐ State Flag
- ☐ Agency Flag
- ☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

From:

DATE: January 10, 2021

TIME: IMMEDIATELY

To:

☐ The Day of Interment

☒ Other:

DATE: Wednesday, January 13, 2021

TIME: Sunset

**PURPOSE:**

As a sign of respect for the service and sacrifice of United States Capitol Police Officers Brian D. Sicknick and Howard Liebengood, and all Capitol Police Officers and law enforcement across this great Nation, by the authority vested in me as President of the United States by the Constitution and the laws of the United States of America, I hereby order that the flag of the United States shall be flown at half-staff at the White House and upon all public buildings and grounds, at all military posts and naval stations, and on all naval vessels of the Federal Government in the District of Columbia and throughout the United States and its Territories and possessions until sunset, January 13, 2021. I also direct that the flag shall be flown at half-staff for the same length of time at all United States embassies, legations, consular offices, and other facilities abroad, including all military facilities and naval vessels and stations.

**SPECIAL INSTRUCTIONS:**

The President has directed the flags be lowered immediately to half-staff in honor of the United States Capitol Police Officers. The flags will remain at half-staff through Wednesday, January 13, 2021, then return to full staff at sunset.

**CONTACT(S):**

PROPERTY OF THE UNITED STATES GOVERNMENT FOR OFFICIAL USE ONLY (FOUO) Protect it from unauthorized disclosure in compliance with applicable orders, statutes, and regulations.

This message (including any attachments) may contain confidential and/or law enforcement sensitive (LES) information intended for a specific individual and purpose, and should be considered ~~For Official Use Only (FOUO)~~ DHS 11042.1 (03/05)

(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C) on behalf of JIOC-CBP  
**Sent:** Tuesday, January 12, 2021 8:33 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** FW: UPDATE \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

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**From:** SITROOM (b) (7)(E)  
**Sent:** Tuesday, January 12, 2021 8:28 AM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E) CBP  
SITROOM CBP LEADERSHIP (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** UPDATE \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

**\*Update\***

All CBP personnel are authorized to wear mourning bands, tomorrow, January 13, 2021 in honor of United States Capitol Police Officers Brian D. Sicknick and Howard Liebengood.

\*\*\*\*\*FLAG ACTION NOTIFICATION (NATIONAL)\*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

**Date:** January 10, 2021  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag
- ☐ State Flag
- ☐ Agency Flag
- ☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**  
**DATE:** January 10, 2021  
**TIME:** IMMEDIATELY

To:

[ ] The Day of Interment

[x] Other:

DATE: Wednesday, January 13, 2021

TIME: Sunset

PURPOSE:

As a sign of respect for the service and sacrifice of United States Capitol Police Officers Brian D. Sicknick and Howard Liebengood, and all Capitol Police Officers and law enforcement across this great Nation, by the authority vested in me as President of the United States by the Constitution and the laws of the United States of America, I hereby order that the flag of the United States shall be flown at half-staff at the White House and upon all public buildings and grounds, at all military posts and naval stations, and on all naval vessels of the Federal Government in the District of Columbia and throughout the United States and its Territories and possessions until sunset, January 13, 2021. I also direct that the flag shall be flown at half-staff for the same length of time at all United States embassies, legations, consular offices, and other facilities abroad, including all military facilities and naval vessels and stations.

SPECIAL INSTRUCTIONS:

The President has directed the flags be lowered immediately to half-staff in honor of the United States Capitol Police Officers. The flags will remain at half-staff through Wednesday, January 13, 2021, then return to full staff at sunset.

CONTACT(S):

PROPERTY OF THE UNITED STATES GOVERNMENT ~~FOR OFFICIAL USE ONLY (FOUO)~~ Protect it from unauthorized disclosure in compliance with applicable orders, statutes, and regulations.

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(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C)  
**Sent:** Sunday, January 10, 2021 4:11 PM  
**To:** NGL Command Staff  
**Subject:** Fwd: \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

All

For 19c and station please

(b)(6);(b)(7)(C)

Deputy Patrol Agent in Charge  
Nogales Station  
Desk: (b)(6);(b)(7)(C)  
Cell: (b)(6);(b)(7)(C)

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**From:** (b)(6);(b)(7)(C) n behalf of JIOC-CBP (b) (7)(E)  
**Sent:** Sunday, January 10, 2021 5:08:27 PM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION (b) (7)(E)  
**Subject:** FW: \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

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**From:** SITROOM (b) (7)(E)  
**Sent:** Sunday, January 10, 2021 3:57 PM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

\*\*\*\*\*FLAG ACTION NOTIFICATION (NATIONAL)\*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

**Date:** January 10, 2021  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag
- ☐ State Flag
- ☐ Agency Flag
- ☐ Other Flag action

TERM:

The flag(s) will be flown at Half-Staff:

From:

DATE: January 10, 2021

TIME: IMMEDIATELY

To:

☐ The Day of Interment

☒ Other:

DATE: Wednesday, January 13, 2021

TIME: Sunset

PURPOSE:

As a sign of respect for the service and sacrifice of United States Capitol Police Officers Brian D. Sicknick and Howard Liebengood, and all Capitol Police Officers and law enforcement across this great Nation, by the authority vested in me as President of the United States by the Constitution and the laws of the United States of America, I hereby order that the flag of the United States shall be flown at half-staff at the White House and upon all public buildings and grounds, at all military posts and naval stations, and on all naval vessels of the Federal Government in the District of Columbia and throughout the United States and its Territories and possessions until sunset, January 13, 2021. I also direct that the flag shall be flown at half-staff for the same length of time at all United States embassies, legations, consular offices, and other facilities abroad, including all military facilities and naval vessels and stations.

SPECIAL INSTRUCTIONS:

The President has directed the flags be lowered immediately to half-staff in honor of the United States Capitol Police Officers. The flags will remain at half-staff through Wednesday, January 13, 2021, then return to full staff at sunset.

CONTACT(S):

PROPERTY OF THE UNITED STATES GOVERNMENT ~~FOR OFFICIAL USE ONLY (FOUO)~~ Protect it from unauthorized disclosure in compliance with applicable orders, statutes, and regulations.

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(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C) on behalf of JIOC-CBP  
**Sent:** Sunday, January 10, 2021 4:08 PM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Subject:** FW: \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

---

**From:** SITROOM (b) (7)(E)  
**Sent:** Sunday, January 10, 2021 3:57 PM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** \*\*\*NATIONAL FLAG ACTION NOTIFICATION - (National)\*\*\*

\*\*\*\*\*FLAG ACTION NOTIFICATION (NATIONAL)\*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

**Date:** January 10, 2021  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag
- ☐ State Flag
- ☐ Agency Flag
- ☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**  
**DATE:** January 10, 2021  
**TIME:** IMMEDIATELY

**To:**  
☐ The Day of Interment  
☒ Other:  
**DATE:** Wednesday, January 13, 2021  
**TIME:** Sunset

PURPOSE:

As a sign of respect for the service and sacrifice of United States Capitol Police Officers Brian D. Sicknick and Howard Liebengood, and all Capitol Police Officers and law enforcement across this great Nation, by the authority vested in me as President of the United States by the Constitution and the laws of the United States of America, I hereby order that the flag of the United States shall be flown at half-staff at the White House and upon all public buildings and grounds, at all military posts and naval stations, and on all naval vessels of the Federal Government in the District of Columbia and throughout the United States and its Territories and possessions until sunset, January 13, 2021. I also direct that the flag shall be flown at half-staff for the same length of time at all United States embassies, legations, consular offices, and other facilities abroad, including all military facilities and naval vessels and stations.

SPECIAL INSTRUCTIONS:

The President has directed the flags be lowered immediately to half-staff in honor of the United States Capitol Police Officers. The flags will remain at half-staff through Wednesday, January 13, 2021, then return to full staff at sunset.

CONTACT(S):

PROPERTY OF THE UNITED STATES GOVERNMENT ~~FOR OFFICIAL USE ONLY (FOUO)~~ Protect it from unauthorized disclosure in compliance with applicable orders, statutes, and regulations.

This message (including any attachments) may contain confidential and/or law enforcement sensitive (LES) information intended for a specific individual and purpose, and should be considered ~~For Official Use Only (FOUO)~~ DHS 11042.1 (03/05)



(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C) on behalf of JIOC-CBP  
**Sent:** Friday, January 8, 2021 1:06 PM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

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**From:** SITROOM (b) (7)(E)  
**Sent:** Friday, January 8, 2021 12:58 PM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

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**Date:** ( January 08, 2021 )  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag \* See special instructions for 01/09/2021 \*  
☐ State Flag for (STATE NAME)  
☒ Agency Flag for ( Department Of Homeland Security )  
☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**

**DATE:** Friday, January 08, 2021  
**TIME:** Immediately

**To:**

- ☒ The Day of Interment  
☐ Other:

**DATE:** Saturday, January 09, 2021

TIME: Sunset

PURPOSE:

DHS Directive 123-04 (attached) establishes that the Secretary may authorize **DHS flags** to be flown at half-staff from the date of approval ( Friday , January 08, 2021) through the date of interment; and the **United States flag** from sunrise to sundown on the day of interment in respect to a DHS individual(s) who died in the line of duty.

U.S. Customs and Border Protection (CBP) Officer Troy Adkins died in the line of duty on December 31, 2020. CBP and the Office of General Counsel determined that Officer Adkins' death meets the requirement of the Directive

SPECIAL INSTRUCTIONS:

DHS flags to be flown at half-staff from the date of approval through the date of interment; and the **United States flag from sunrise to sundown on the day of interment** in respect to a DHS individual(s) who died in the line of duty. Date of Interment is scheduled for Saturday, January 9, 2021

CONTACT(S):

Suitland MegaCenter

(b)(6);(b)(7)(C)

**(b)(6);(b)(7)(C)**

**From:** **(b)(6);(b)(7)(C)** on behalf of JIOC-CBP  
**Sent:** Thursday, December 17, 2020 4:44 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** Update \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

Date: ( December 16, 2020 )  
To: Federal/State/DHS Agencies  
From: National MegaCenter Program  
Subject: Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag ( See Special Instructions )
- ☐ State Flag for (STATE NAME)
- ☒ Agency Flag for ( Department Of Homeland Security )
- ☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

From:  
DATE: Wednesday, December 16, 2020  
TIME: Immediately

To:

☒ The Day of Interment (the interment date for Officer Santana is **Friday, December 18, 2020** )

DATE: Friday , December 18, 2020

TIME: Sunset

To:

☒ The Day of Interment

DATE: Monday , December 21, 2020 (the interment for Officer Rios is tentatively scheduled for  
**Monday, December 21, 2020** (confirmation of date will be relayed, once received))

TIME: Sunset

PURPOSE:

The Department Of Homeland Security Secretary has approved to lower the DHS flag at DHS facilities immediately, through interment, in honor of CBP Officers Richard Rios and Jose A. Santana. Approval is also granted to lower the United States flag from sunrise to sunset on the date of interment. The interment date for Officer Santana is **Friday, December 18, 2020**. The interment for Officer Rios is tentatively scheduled for **Monday, December 21, 2020** *(confirmation of date will be relayed, once received)*.

U.S. Customs and Border Protection (CBP) Officers Richard Rios and Jose A. Santana died in the line of duty on December 2, 2020.

SPECIAL INSTRUCTIONS:

The United States flag will be lowered only from sunrise to sunset on the date of interment. The interment date for Officer Santana is **Friday, December 18, 2020**. The interment for Officer Rios is tentatively scheduled for **Monday, December 21, 2020** *(confirmation of date will be relayed, once received)*.

CONTACT(S):

Suitland MegaCenter

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C)  
**Sent:** Wednesday, December 16, 2020 1:28 PM  
**To:** (b)(6);(b)(7)(C) NGL Command Staff  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

All

Please note, (b)(7)(E) will have to handle Friday please.

(b)(6);(b)(7)(C)  
Deputy Patrol Agent in Charge  
Nogales Station  
Office (b)(6);(b)(7)(C)  
Cell: (b)(6);(b)(7)(C)

---

**From:** JIOC-CBP (b)(7)(E)  
**Sent:** Wednesday, December 16, 2020 1:15 PM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION (b)(7)(E)  
**Cc:** JIOC-CBP (b)(7)(E)  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

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**From:** SITROOM (b)(7)(E)  
**Sent:** Wednesday, December 16, 2020 12:54 PM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b)(7)(E)  
**Cc:** SITROOM (b)(7)(E)  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

**Date:** (Wednesday, December 16, 2020)  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:  
[ X ] United States Flag

☐ State Flag for  
☒ Agency Flag for (DHS)  
☐ Other Flag action

TERM:

The flag(s) will be flown at Half-Staff:

From:

DATE: \_\_December 16, 2020\_\_

TIME: \_\_\_\_Sunrise\_\_\_\_\_

To:

☒ The Day of Interment

☐ Other:

DATE: \_\_December 18, 2020\_\_

TIME: \_\_\_\_Sunset\_\_\_\_\_

PURPOSE:

U.S. Customs and Border Protection (CBP) Officers Richard Rios and Jose A. Santana died in the line of duty on December 2, 2020. CBP and the Office of General Counsel determined that Officers Rios and Santana's deaths meet the requirement of the Directive, to have the flags lowered to half-staff on the day of interment.

SPECIAL INSTRUCTIONS:

The interment date for Officer Santana is **Friday, December 18, 2020**.

The interment for Officer Rios is tentatively scheduled for **Monday, December 21, 2020** (*confirmation of date will be relayed, once received*).

CONTACT(S):

**Suitland Mega Center**

**(b)(6);(b)(7)(C)**

(b)(6);(b)(7)(C)

**From:** JIOC-CBP  
**Sent:** Wednesday, December 16, 2020 1:15 PM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

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**From:** SITROOM (b) (7)(E)  
**Sent:** Wednesday, December 16, 2020 12:54 PM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E) >  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

---

\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

**Date:** (Wednesday, December 16, 2020)  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ [ X ] United States Flag
- ☐ [ ] State Flag for
- ☒ [ X ] Agency Flag for (DHS)
- ☐ [ ] Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**

DATE: \_\_December 16, 2020\_\_

TIME: \_\_Sunrise\_\_

**To:**

☒ [ X ] The Day of Interment

☐ [ ] Other:

DATE: \_\_December 18, 2020\_\_

TIME: \_\_\_\_Sunset\_\_\_\_

**PURPOSE:**

U.S. Customs and Border Protection (CBP) Officers Richard Rios and Jose A. Santana died in the line of duty on December 2, 2020. CBP and the Office of General Counsel determined that Officers Rios and Santana's deaths meet the requirement of the Directive, to have the flags lowered to half-staff on the day of interment.

**SPECIAL INSTRUCTIONS:**

The interment date for Officer Santana is **Friday, December 18, 2020**.

The interment for Officer Rios is tentatively scheduled for **Monday, December 21, 2020** (*confirmation of date will be relayed, once received*).

**CONTACT(S):**

**Suitland Mega Center**

**(b)(6);(b)(7)(C)**



**(b)(6);(b)(7)(C)**

**From:** JIOC-CBP  
**Sent:** Monday, November 30, 2020 7:23 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

---

\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

**Date:** November 30, 2020  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag
- ☐ State Flag for (STATE NAME)
- ☒ Agency Flag for (Department of Homeland Security)
- ☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**  
DATE: Tuesday, December 1, 2020  
TIME: Sunrise

**To:**

- ☐ The Day of Interment
- ☒ Other:  
DATE: Tuesday, December 1, 2020  
TIME: Sunset

**PURPOSE:**

In accordance with DHS Directive 123-04, the Acting Secretary has authorized for the US and DHS flags to be lowered to half staff over all DHS facilities on a monthly basis in honor of DHS personnel that have died due to COVID-19. Please lower the US and DHS flags to half staff from sunrise to sunset on Tuesday, December 1, 2020.

**SPECIAL INSTRUCTIONS:**

None

**CONTACT(S):**

Suitland MegaCenter

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

**From:** JIOC-CBP  
**Sent:** Tuesday, November 24, 2020 11:42 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** Correction \*\*\*FLAG NOTIFICATION- DHS FACILITIES ONLY\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

---

\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

**Date:** ( November 24, 2020 )  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ United States Flag **\*See Special Instructions\***
- ☐ State Flag for
- ☒ Agency Flag for Department of Homeland Security
- ☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**  
DATE: \_\_November 24, 2020\_\_  
TIME: \_\_Sunrise\_\_

**To:**

☒ The Day of Interment  
☐ Other:  
DATE: \_\_December 4, 2020\_\_  
TIME: \_\_Sunset\_\_

**PURPOSE:**

The Department of Homeland Security (DHS) Directive 123-04 establishes that the

Secretary may authorize DHS flags to be flown at half-staff from the date of approval through the date of interment; and the United States flag from sunrise to sundown on the day of interment in respect to a DHS individual(s) who died in the line of duty.

U.S. Customs and Border Protection (CBP) Air Interdiction Agent (AIA) Christopher Doyle Carney died in the line of duty on November 16, 2020. CBP and the Office of General Counsel determined that AIA Carney's death meets the requirement of the Directive, to have the flags lowered to half-staff on the day of his interment. AIA Carney's interment is tentatively planned for Friday, December 4, 2020. Confirmation of the date will be provided once available.

**SPECIAL INSTRUCTIONS:**

\*\*\* ... lower flags at DHS facilities immediately, through interment, in honor of CBP Air Interdiction Agent Christopher Doyle Carney. Approval is also granted to lower the United States flag from sunrise to sunset on the date of interment, Friday, December 4, 2020 (confirmed). \*\*\*

**CONTACT(S):**

Suitland Mega Center

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

**From:** JIOC-CBP  
**Sent:** Tuesday, November 24, 2020 11:04 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** \*\*\*FLAG NOTIFICATION- DHS FACILITIES ONLY\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

Date: (November 24, 2020)  
To: Federal/State/DHS Agencies  
From: National MegaCenter Program  
Subject: Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ [ X ] United States Flag **\*See Special Instructions\***  
☐ [ ] State Flag for  
☒ [ X ] Agency Flag for Department of Homeland Security  
☐ [ ] Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

From:

DATE: \_\_November 24, 2020\_\_

TIME: \_\_Sunrise\_\_

To:

☒ [ X ] The Day of Interment

☐ [ ] Other:

DATE: \_\_December 4, 2020\_\_

TIME: \_\_Sunset\_\_

**PURPOSE:**

The Department of Homeland Security (DHS) Directive 123-04 (attached) establishes that the

Secretary may authorize DHS flags to be flown at half-staff from the date of approval through the date of interment; and the United States flag from sunrise to sundown on the day of interment in respect to a DHS individual(s) who died in the line of duty.

U.S. Customs and Border Protection (CBP) Air Interdiction Agent (AIA) Christopher Doyle Carney died in the line of duty on November 16, 2020. CBP and the Office of General Counsel determined that AIA Carney's death meets the requirement of the Directive, to have the flags lowered to half-staff on the day of his interment. AIA Carney's interment is tentatively planned for Friday, December 4, 2020. Confirmation of the date will be provided once available.

**SPECIAL INSTRUCTIONS:**

**\*\*\* ... lower flags at DHS facilities immediately, through interment, in honor of CBP Air Interdiction Agent Christopher Doyle Carney. Approval is also granted to lower the United States flag from sunrise to sunset on the date of interment, Friday, December 4, 2020 (confirmed). \*\*\***

**CONTACT(S):**

R. D. Alles  
Deputy Under Secretary for Management

(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C)  
**Sent:** Friday, November 13, 2020 11:33 AM  
**To:** NGL SBPA MAILING LIST  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

All,

Please be sure that the station and the checkpoint are in compliance.

VR,

(b)(6);(b)(7)(C)

Deputy Patrol Agent in Charge  
Nogales Border Patrol Station

(b)(6);(b)(7)(C) Office  
Cell

---

**From:** (b)(6);(b)(7)(C) n Behalf Of JIOC-CBP  
**Sent:** Friday, November 13, 2020 11:28 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION (b) (7)(E)  
**Cc:** JIOC-CBP (b) (7)(E)  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

---

**From:** SITROOM (b) (7)(E)  
**Sent:** Friday, November 13, 2020 11:24 AM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

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\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

Date: ( November 13 , 2020 )  
To: Federal/State/DHS Agencies  
From: National MegaCenter Program  
Subject: Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

☒ **United States Flag**

☐ State Flag for (STATE NAME)

☒ Agency Flag for ( **Department Of Homeland Security** )

☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

From:

DATE: November 13 , 2020

TIME: Sunrise

To:

☐ The Day of Interment

☐ Other:

DATE: November 13 , 2020

TIME: Sunset

**PURPOSE:**

U.S. Customs and Border Protection (CBP) Officer Domingo Jasso III died in the line of duty on November 5, 2020. CBP and the Office of General Counsel determined that Officer Jasso's death meets the requirement of the Directive, to have the US flag and Department Of Homeland Security Flag to half-staff on the day of his interment. The Day of interment is **Friday, November 13, 2020**.

**SPECIAL INSTRUCTIONS:**

None

**CONTACT(S):**

Suitland MegaCenter

**(b)(6);(b)(7)(C)**



(b)(6);(b)(7)(C)

**From:** (b)(6);(b)(7)(C) on behalf of JIOC-CBP  
**Sent:** Friday, November 13, 2020 11:28 AM  
**To:** JTF-W AZ JIOC FLAG NOTIFICATION  
**Cc:** JIOC-CBP  
**Subject:** FW: \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

---

**From:** SITROOM (b) (7)(E)  
**Sent:** Friday, November 13, 2020 11:24 AM  
**To:** CBP SITROOM- FLAG ACTION NOTIFICATION (b) (7)(E)  
**Cc:** SITROOM (b) (7)(E)  
**Subject:** \*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

\*\*\*\*\* FLAG ACTION NOTIFICATION - DHS Facilities ONLY \*\*\*\*\*

U.S. Department of Homeland Security  
Federal Protective Service  
National MegaCenter Program

---

\*\* THE FOLLOWING NOTIFICATION ONLY APPLIES TO GSA FACILITIES WHO'S  
PRIMARY OCCUPYING AGENCY IS DHS \*\*

---

**Date:** ( November 13 , 2020 )  
**To:** Federal/State/DHS Agencies  
**From:** National MegaCenter Program  
**Subject:** Flag Action Notification

**DIRECTIVE:**

The following flag(s) have been directed to be flown at Half-Staff, or a Flag action has been requested:

- ☒ **United States Flag**  
☐ State Flag for (STATE NAME)  
☒ Agency Flag for ( **Department Of Homeland Security** )  
☐ Other Flag action

**TERM:**

The flag(s) will be flown at Half-Staff:

**From:**  
DATE: November 13 , 2020  
TIME: Sunrise

**To:**  
☐ The Day of Interment  
☐ Other:  
DATE: November 13 , 2020

TIME: Sunset

PURPOSE:

U.S. Customs and Border Protection (CBP) Officer Domingo Jasso III died in the line of duty on November 5, 2020. CBP and the Office of General Counsel determined that Officer Jasso's death meets the requirement of the Directive, to have the US flag and Department Of Homeland Security Flag to half-staff on the day of his interment. The Day of interment is Friday, November 13, 2020.

SPECIAL INSTRUCTIONS:

None

CONTACT(S):

Suitland MegaCenter

(b)(6);(b)(7)(C)

Case  
**201226-2537258**

+ Follow Edit New Note Clone ▼

Subject  
Complaint flag not lowered to half mast at Nogales Checkpoint

Name Email Address

(b) (6)

Details Related PII Information

Where Did This Happen? (You must select a physical location)

U.S. Border Patrol Sectors/Checkpoints ▼

- ▶ Tucson Sector (Arizona)
- ▶ Nogales Station
- ▶ I-19 Checkpoint (Nogales)

Topic

Comments ▼

Subject  
Complaint flag not lowered to half mast at Nogales Checkpoint

Case Number  
201226-2537258

Language

Case Origin

English

Web

Incident Date ⓘ

Case Record Type

Complaint

TTP Programs ⓘ

Case/Queue Owner

N/A

CMS ProcQ USBP - Tucson

Topics

Priority

Comments (b) (7)(E)

Medium

Topic Label

Status

Comments

New

Subtopic Label

Privacy Issue

Include in 803 Report? ⓘ

Approximate Time

☐

Location

I-19 Checkpoint (Nogales)

(b) (7)(E)

✓ Call Notes

Call Notes ⓘ

✓ Customer Complaint Details

Description

I drive through most days. In December 7, the flag was not lowered to half mast in honor of Pearl Harbor Remembrance Day. I mentioned to the agent, and he brushed me off. I came back through a couple hrs later and flag was still not lowered. However, it's been at half mast for over a week now because of fallen agents? I have yet to see a decree from the Arizona governor mandating such a thing. I just needed to voice my extreme displeasure at this blatant show of disrespect to our veterans. Whoever is in charge of making sure the flag gets lowered needs to make sure it's done properly and appropriately

✓ Complainant Personal Information

○ Contact Name  
○ Omni-Channel (Offline) ⓘ History ⓘ Notes

Submitting Complaint on Behalf of? ⓘ

(b) (7)(E)

(b) (6)

(b) (7)(E)

No

Third Party Complainant

Email Address

(b) (6)

Name

(b) (6)

Phone

(b) (6)

## ✓ CBP Employee Information

Name of CBP Employee(s) ⓘ

Unknown

Disposition

## ✓ Importing Details

Carrier-Vessel Name ⓘ

Cargo Identifying Number

Container Number

Bill of Lading Number

Entry Number

Trade Problem Type ⓘ

Value of Commodity (in USD) ⓘ

Trade Problem Subtype

\$0.00

Trip Number

Express Mail/Courier Tracking Number ⓘ

Quantity of Commodity ⓘ

0

Type of Commodity ⓘ

## ✓ Leisure Travel Information

Marina

Cruising Permit Number

Flight Number

Pilot Certification Inspection ⓘ



Aircraft Registration - Gen Aviation # ⓘ

## ✓ Complaint Type

Complaint Options ⓘ

My complaint is related to my experience with an agent while traveling through an interior U.S. Border Patrol Checkpoint

## ✓ We need some more information from you

I Require a Review/Response



I Wish to Remain Anonymous



Email New Task Log a Call

(b) (7)(E)

## Most Recent Activity ▼

Q Search this feed...



✓ (b) (6), (b) (7)(C) (b) (7)(E) January 8, 2021 at 3:02 PM (b) (7)(E) Case updated

Case/Queue Owner: CMS ProcQ OFO - Tucson to CMS ProcQ USBP - Tucson

Comment

> (b) (6), (b) (7)(C) (b) (7)(E) January 5, 2021 at 12:03 PM (b) (7)(E) Case updated

✓ (b) (6), (b) (7)(C) (b) (7)(E) January 5, 2021 at 12:03 PM (b) (7)(E) To (b) (6) (b) (7)(E)

Good afternoon,

Thank you for taking the time to contact U.S. Customs and Border Protection (CBP), Compliments and Complaints Branch.

We received your complaint and forwarded it for review and response by the appropriate office. Once the review is complete, you should receive a response directly from the respective office or through us.

If you have questions or concerns in the meantime, please feel free to contact our office by responding to this email.

Again, thank you for contacting CBP.

Regards,

U.S. Customs and Border Protection  
Compliments and Complaints Branch

Reply Reply All Forward Comment

> (b) (6), (b) (7)(C) (b) (7)(E) January 5, 2021 at 6:28 AM (b) (7)(E) Case updated

> (b) (6), (b) (7)(C) (b) (7)(E) December 28, 2020 at 8:01 AM (b) (7)(E) NEXT CCA: Fwd case to Nogales BP Sector (b) (7)(E) created

> (b) (7)(E) CBP Customer Service Site Guest User (b) (7)(E) December 26, 2020 at 1:02 PM (b) (7)(E) Case updated

> (b) (7)(E) CBP Customer Service Site Guest User (b) (7)(E) December 26, 2020 at 1:02 PM (b) (7)(E) Case created

Addit... (0) (b) (7)(E)

## Knowledge

Q Search Knowledge

